

Privacy policy

Sellapropertyabroad.com is committed to ensuring that your privacy is protected. This privacy policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy.

1 The information we collect and how we use it

When you register for our service (*or as required*) we need to know your name, postal address and email address. We also need to know (*specify other information required*).

We gather this information to allow us to process your registration, process any requests that you make and any orders that you may make and (*specify any other uses of the information*). The relevant information is then used by us to communicate with you on any matter relating to the conduct of your account and the provision of the service (*or as required*) in general.

We may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us develop the website and our services and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.

From time to time we may provide your information to our customer service agencies for research and analysis purposes so that we can monitor and improve the services (*or as the case may be*) we provide. We or our agents and sub-contractors may contact you by post, e-mail or telephone (*or as required*) to ask you for your feedback and comments on our services (*or as the case may be*).

We may also wish to provide you with information about special features of our website or any other service or products we think may be of interest to you. If you would rather not receive this information, please send a blank e-mail message to customerservice@sellapropertyabroad.com.

We may also want to provide you with related information from third parties we think may be of interest to you. If you would rather not receive this information, please send an e-mail to customerservice@sellapropertyabroad.com.

We may also provide your information to carefully selected third parties whose products or services we believe may be of interest to you. If you do not wish us to disclose your information in this way, please send an e-mail to customerservice@sellapropertyabroad.com.

2 Our use of cookies and other information gathering technologies

Cookies are used on this website to store details in your browser only, for purposes of form completion only. This includes registering with sellapropertyabroad.com as a seller and / or as a buyer.

3 How we protect your information

The internet is not a secure medium. However we have put in place various security procedures as set out in this policy.

Payment security is handled by SagePay, all transactions (the entering of credit / debit card details) take place within the SagePay secure transaction facility.

No card details are stored on this website nor do sellapropertyabroad.com have direct or indirect access to this information.

We also keep your information confidential. The internal procedures of Lesley Swinn cover the storage, access and disclosure of your information.

4 Sale of business

If this business is sold or integrated with another business your details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

5 Updating your details

If any of the information that you have provided to sellapropertyabroad.com changes, for example if you change your e-mail address, name or payment details or if you wish to cancel your registration, please let us know the correct details by sending an e-mail to customerservice@sellapropertyabroad.com or by sending a letter to Lesley Swinn SellAPropertyAbroad, 21-25 Blackburn Road, Accrington, Lancs BB5 1HF.

6 Your consent

By submitting your information you consent to the use of that information as set out in this policy. If we change our privacy policy we will post the changes on this page, and may place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. We will also e-mail you should we make any changes so that you may consent to our use of your information in that way. Continued use of the service will signify that you agree to any such changes.

Owing to the global nature of the Internet infrastructure, the information you provide may be transferred in transit to countries outside the European Economic Area that do not have similar protections in place regarding your data and its use as set out in this policy. However, we have taken the steps outlined above to try to improve the security of your information. By submitting your information you consent to these transfers.

7 How to contact Us

We welcome your views about our website and our privacy policy. If you would like to contact us with any queries or comments please send an e-mail to customerservice@sellapropertyabroad.com.